

## **Fixing Problems WITH-IN Tivimate:**

### ***Different Languages or there is comentary.***

- ◆ While the show is playing press the 3 lines on the remote
  - ◆ Goto the language on the bottom of the page
- ◆ Click on it and if there is an English option change the language

### ***Adding close captions***

- ◆ While the show is playing press the 3 lines on the remote
  - ◆ Goto the CC on the bottom of the page
    - ◆ Click on it
    - ◆ Select which on works

### ***If words do not match the sound***

- ◆ While the show is playing press the 3 lines on the remote
  - ◆ Goto the 0 ms on the bottom of the page
    - ◆ Click on it
- ◆ Adjust by clicking on the arrows to the left or right of the number

## **Using Multiview:**

- ◆ While the live TV show is in large screen mode
  - ◆ Press the 3 lines on the remote
  - ◆ Move to Multiview (not picture in picture)
    - ◆ Click on it
    - ◆ Tap the center button to add a screen
      - ◆ Pick your channel
- ◆ To add another (no more than 3) tap the center button again and add a screen

REMEMBER that you only pay for 4 feeds on each contract. We are not responsible if your system goes out due to too many streams at one time. It will cost you the current cost to re-activate your TV service again. Using Multiview is using multiple feeds and it counts again usage.